

How to contact us

☎ 0845 60 60 035

Monday to Friday 9.00am to 5.00pm
(you'll need the plan number when you call us)

fax: 0131 246 2274

www.standardlife.co.uk/maturity

Our ref: LMAT10NF

[Name]
[Address 1]
[Address 2]
[Address 3]
[Address 4]
[POSTCODE]

[Product type]

Issued on [date]

[Customer name]

Plan number: [Plan number]

Your plan matures on [maturity date]

Dear [Salutation]

We hope we can continue to help you make the most of your money.

We want to thank you for investing with us – we value the relationship we have with you and hope it continues in the future. Now that your plan is about to mature, we'd like to let you know what happens next.

After [maturity date], your investment will stop and your money will no longer be invested. We hold the maturity funds for you until you contact us.

What to do now

- It's not always easy to decide what to do next with your money. So if you have any questions or need advice about your plan please speak to your financial adviser. Alternatively, you can rely on us to give you all the support you need. We have a dedicated team who can answer your questions and offer access to advice.

To talk things through with us, you can call us on 0845 60 60 035 (call charges may vary). We're open 9am to 5pm Monday to Friday – it's usually quieter calling between 10am and 12pm or 2pm and 4pm.

- There's no need to cancel your direct debit, we'll automatically stop collecting payments after your last payment is made.
- Once you've decided what you want to do, please give us a call and we'll take your instructions from you.

We have various ways to help you achieve your financial goals and priorities - depending what they are. We've included some of these over the page...

Pensions

Products provided by subsidiaries of Standard Life plc or other specified providers.

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Investments

Insurance



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→ **Your plan's linked option - available before [maturity date]**

You could extend the term of your plan and keep your funds invested with our Term Extension Option. This is a tax-efficient option, and to tell you more about it, we've included a leaflet with this letter.

→ **Got any new investment goals?**

If you've got a plan in mind for the future, a tax-efficient Stocks and Shares ISA or an Investment Bond could be an ideal way to help you get there. Just ask us for more information.

It's always best to get financial advice before you make any decisions with your money. The value of investments may go down as well as up.

→ **Get an instant boost?**

Your pension could be one of your most valuable investments. You could use your money to give it a boost – and at the same time benefit from pension tax relief. You should get financial advice before making a decision.

The value of your investment can go down as well as up. Tax relief may be altered and the value to the investor depends on their financial circumstances. Legislation and taxation are likely to change in the future. The tax information given only applies if you're resident in the UK for tax purposes.

→ **Already got plans for your money?**

You can have your money paid into your bank account when your plan matures. Once we have your instructions, it will take around 3 to 5 working days after the maturity date for the money to clear.

→ **Protection for peace of mind?**

Your plan provides life cover; therefore, after it matures you'll lose this benefit. It could be worth talking to us just to make sure you and your family stay protected.

Speak soon

As an investor with a maturing plan, you'll have lots of options available to you – and you may have other ideas in mind that we could help you with. For inspiration for different ways to keep your money working hard, why not visit our website www.standardlife.co.uk/maturity. It's important that you call us to tell us what you want to do.

We'd like to take this opportunity to thank you again for investing with us – please get in touch if we can do anything for you, now or in the future.

Yours sincerely

Julie Ross
Maturities and Retirements